



## FAQ

### **What is Keller?**

The restaurant is named after Chef/ Partner Mirco Keller.

### **What type of cuisine do you offer?**

Contemporary European cuisine utilizing classic French cooking techniques.

### **What kind of ingredients do you use?**

We showcase both local and imported premium products in unique combinations with an emphasis on detail and innovation. Dishes and drinks are served in a luxurious yet playful setting, designed with conviviality in mind.

### **Where is the restaurant located?**

31 Suan Phlu Soi 2, Suan Phlu Road, Thungmahamek, Sathorn, Bangkok 10120

Google Map: <https://goo.gl/maps/GVSdevpfYLLoBcKV9>

### **What are your operating hours?**

Open from 17:30 – late (Closed on Sundays and Mondays)

### **Are reservations required?**

We strongly recommend that our diners reserve a table in advance.

Website: <https://www.kellerbangkok.com/reservations/>

Email: [reservations@kellerbangkok.com](mailto:reservations@kellerbangkok.com)

### **Is there a deposit requirement?**

To make a booking at Keller, we require a deposit of THB 1,000 per person to confirm the reservation.

Should there be any changes to your reservation, please let us know by email at [reservations@kellerbangkok.com](mailto:reservations@kellerbangkok.com), phone +66 (0) 209 27 196, +66 (0) 64 839 5563 or Line @kellerbangkok

### **What are your payment methods?**

We accept cash and credit cards (Visa, Mastercard & JCB).

### **What if I am late and can't reach the restaurant on time?**

We will hold your table for 15 minutes after your booking time. Otherwise, we reserve the right to reschedule your booking to the next available date.

### **Is there a dress code?**

Smart casual.

### **Do you have a child policy?**

For dinner we welcome children who are 7 years and older.

### **Do you offer private rooms for guests who desire more privacy?**

Keller offers 2 great spaces for guests who wish to have a more private experience.

Our semi-private room is a section of our dining room that is separated from the main dining area by a curtain divider giving guests a more private space in which to enjoy their time at Keller. It comfortably seats up to 14 diners.

Additionally, our lovely glass room, with its warm and intimate atmosphere, is perfectly suited for a smaller party requiring more privacy and comfortably seats up to 6 diners. This room is the jewel of the restaurant, surrounded with glass walls on 3 sides, with the 4<sup>th</sup> side adjacent to the main dining area.

Furthermore, for guests who require ultimate privacy, we would like to recommend the 3 exclusive private rooms on the second floor of Baan Turtle, the villa where Keller is located. In the Baan Turtle private rooms, we offer guests the Keller Journey experience paired with exceptional and unique service that can be tailor-made to each individual guest's preferences.

## **What are your policies for a private party?**

Please send your booking enquiry via email to [reservations@kellerbangkok.com](mailto:reservations@kellerbangkok.com)

## **What menu options do you offer?**

### A la carte:

We use both local and imported premium ingredients which are carefully chosen at their peak, then combined through French techniques to offer a wonderful range of innovative dishes inspired by Chef Keller's childhood memories. The end result is an intriguingly clever mix of both the modern and traditional; the best of both worlds.

### Keller Journey menu:

Our tasting menu offers diners the opportunity to experience a number of Keller's most sought-after dishes; each one incredibly complex yet giving the appearance of simplicity.

### Lacto-Ovo vegetarian:

For vegetarians, we can offer a Lacto-Ovo vegetarian menu (with advance notice).

However, we regret that the following cannot be accommodated; Jain, Halal, Vegan, Dairy free, Egg free and Gluten free.

### Kids' menu:

We encourage our younger diners to indulge themselves in our a la carte options.

## **Do you accommodate diners with dietary restrictions?**

Please advise us of any dietary restrictions when you make your reservation or at least 3 days before your booking date, as we may not be able to accommodate last minute requests.

## **Can we bring decorations and will you provide a birthday cake if requested?**

Due to safety reasons, we do not allow any party decorations such as balloons, banners, confetti and glitter in the restaurant.

Since our cake service is currently unavailable, cakes from outside providers are allowed and can be delivered to the restaurant. We will keep the cake in the chiller until the end of your evening.

### **Is there a corkage fee?**

We charge a corkage fee of 500 THB per bottle (alcoholic beverage).

The corkage charge is waived for 1 bottle when the guests buy 1 bottle at Keller.

### **Do you serve alcohol on Buddhist holidays?**

Our restaurant does not serve alcohol on the following Buddhist holidays:

- Makha Bucha
- Visakha Bucha
- Asanha Bucha
- Buddhist Lent
- End of Buddhist Lent (also known as Wan Awk Phansa)

### **What do you serve in the lounge?**

A wide range of wines, cocktails and beverage selections from Keller Bangkok.

Diners are welcome to browse the Wine Room for their wine of choice, to be served at dinner by the Keller team.

### **Do you have a parking area?**

A parking area is available at Baan Turtle. However, due to limited space, we have pre-reserved parking spaces for all cars with personal chauffeurs at Somerset Park Suanplu Bangkok. Please bring your parking ticket to our receptionist to get a stamp for free parking.

Somerset Park Map & location: <https://goo.gl/maps/kojpB27T82skgxE56>

Overnight parking is not permitted at our premises. Additionally, we are not responsible for any loss or damages.